Dear Fayette County Homeowner,

Recently you received a visit from a staff member or master gardener volunteer of the Fayette County Extension Service. As part of our continued efforts to provide the community with quality service and information we would like you to take a few moments to answer the attached A Home Visit Follow Up Survey®. It is a self mailer survey and is postage paid. We thank you for cooperation in this effort. If the Fayette County Extension Service can assist you in any other way please feel free to contact us.

Sincerely,

Sheldon Hammond
County Extension Coordinator
Fayette County Extension Service
Home Visit Follow Up Survey

Date of Visit: ___________
Staff member/master gardener name: ______________________

Was the staff member/master gardener prompt and courteous?    Yes    No
Was the staff member/master gardener knowledgeable about the problem?    Yes    No
Did the staff member/master gardener answer all of your questions?    Yes    No

What was the problem or purpose of the visit? _____________________________________
________________________________________________________________________

What was the recommendation given for the problem? ______________________________
________________
___________________________________________________________________

Have you implemented the recommendation?    Yes    No
Did the recommendation solve the problem?    Yes    No

If you answered no to any of the above questions, what are your suggestions for change or improvement? ______________________________________________________________
________________________________________________________________________

What other services/programs would you recommend the Fayette County Extension Service implement in order to provide you better service? ___________________________________
________________________________________________________________________
________________________________________________________________________

Optional:
Name: ______________________________
Address: ______________________________
Phone: ______________________________

Thank you for your response!

Sincerely,

Sheldon Hammond
County Extension Coordinator